

The collage consists of 24 individual images arranged in a 6x4 grid, highlighting various features of the Casablanca All Inclusive Resort. The top row shows aerial views of the resort's extensive pool complex, a traditional thatched-roof pavilion, a serene beach with lounge chairs, and a large, multi-level resort building. The second row features a couple relaxing in a private cabana, a couple in a private cabana, a couple in a private cabana, and a couple in a private cabana. The third row displays a couple in a private cabana, a couple in a private cabana, a couple in a private cabana, and a couple in a private cabana. The fourth row shows a couple in a private cabana, a couple in a private cabana, a couple in a private cabana, and a couple in a private cabana. The fifth row depicts a couple in a private cabana, a couple in a private cabana, a couple in a private cabana, and a couple in a private cabana. The bottom row captures a couple in a private cabana, a couple in a private cabana, a couple in a private cabana, and a couple in a private cabana.

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Harmony Travel offers LUXURY ALL INCLUSIVE PACKAGES in the following resorts



**Lifestyles Holiday Resorts - Dominican Republic and Mexico**

**LUXURY ALL INCLUSIVE VACATION**

*This will be a vacation you will never forget..*

*The service is beyond anything we have ever experience before!*

Private 3-6 Bedroom Crown & Royal Villas with private pools

Confresi Palm Beach & Spa Resort

Tropical

Royal Suites, Presidential Suites, Residence Suites and Crown Suites

Dream Suites- Located in Bavaro & Bayahibe

Presidential Suites- Located in Punta Cana & Boca Chica

Al Ritmo-Cancun Mexico

**Sandals and Beaches Resorts -**

**Jamaica, Bahamas, Grenada, Antigua, Saint Lucia & Barbados**



**WEATHER in Dominican Republic**

- Average temperature is 85 degrees year round.
- It is not unusual for it to rain daily for a short period of time
  - Prime/High Season is Christmas-End of April

## LIFESTYLES HOLIDAY RESORT VILLA

ACCOMODATIONS	GOLD BRACELETS	WHITE BRACELET w/ HT REP
Number of Bracelets	Unlimited	28
Villa 3 Bedroom w/ Private Pool	\$	\$
Villa 4 Bedroom w/ Private Pool	\$	\$
Villa 5 Bedroom w/ Private Pool	\$	\$
Villa 6 Bedroom w/Private Pool	\$	\$
Villa 7 Bedroom w/ Private Pool	\$	\$
Airfare	Not included	Not Included
Airfare thru HT /KC available	Yes- +\$	Yes- + \$
Transportation to/from resort	Yes	Yes-Limo/Van
VIP Check in Area	Yes	Yes
In Villa Check in	No	Yes-availability varies
2 per room required	Yes	Yes
King Beds Only	Yes	Yes
Double Bed Option	No	No
Walk in Closet	Yes	Yes
Ample Dressers w/ Mirror	Yes	Yes
Flat Screen TV in Villa Living Room	Yes	Yes
Flat Screen TV in Bedrooms	Yes	Yes
Daily Concierge Service	Yes	Yes
European Butler Service	No	Yes
Full Gourmet Kitchen w/ Full Size Appliances	Yes	Yes
Microwave, Coffee Pot, Blender	Yes	Yes
Stocked Daily- Bottled Water, Soda, Presidente Beer & Coffee	Yes	Yes
In Villa Chef Prepared Breakfast	Yes- 6 min. required	Yes-6 min. required
In Villa BBQ per Week (6 minimum)	Yes- 6 min. required	Yes – 6 min. required
In Villa Chef Prepared Dinner	No	Yes-6 min. required
Villa delivered snacks	Yes- ask concierge	Yes-ask concierge
Liam's on the Go (Burgers etc) Villa Delivery	No	Yes +\$
1 Bottle Premium Alcohol PP	Yes- pick up	Yes-pick up
Pillow Concierge	No	Yes-availability may vary
Ying Yang Spa Access	Yes	Yes-30% Discount
Luxury Bath Towels	Yes	Yes
Luxury Pool Towels	Yes	Yes

<b>ACCOMODATIONS</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELET w/ HT REP</b>
Luxury Beach Towels at Beaches	Yes	Yes
In Villa Safe	Yes	Yes
Luxury Bath Toiletries	Yes	Yes
Hairdryer	Yes	Yes
Ironing board & Iron	Yes	Yes
Daily Maid Service	Yes	Yes
Free WIFI in Villa & VIP Areas	Yes- 1 Device PP +\$	Yes-1 Device PP =\$
On Call Resort transportation	Yes	Yes
1 Golf Cart	Yes	Yes
2 <sup>nd</sup> Golf Cart	No	Yes- availability varies
<b>RESTAURANTS</b>	<b>GOLD BRACELT</b>	<b>WHITE BRACELET w/ HT REP</b>
Casablanca Buffet	Yes -The Tropical	Yes -The Tropical
Pearl Buffet	Yes-Confresi Palm	Yes-Confresi Palm
Indochine (Asian Fusion)	Yes-Tropical Pool	Yes-Tropical Pool
Bellini (Italian)	Yes-Residence Suites	Yes-Residence Suites
Trapiche Paradise (Mexican)	Yes-Real Estate Office	Yes-Real Estate Office
Blue Lagoon	Yes-Tropical Beach Area	Yes-Tropical Beach Area
Johnny's (International)	Yes-seasonal Confresi Palm	Yes-seasonal Confresi Palm
Moomtaz (Indian)	Yes- Confresi Palm	Yes- Confresi Palm
Rodizio(Brazilian )	Yes-Confresi Palm Lobby	Yes-Confresi Palm Lobby
El Pilon (Dominican)	Yes-Confresi Palm Beach	Yes-Confresi Palm Beach
Moonlight (International)	Yes-seasonal Confresi Beach	Yes-seasonal Confresi Beach
Vieanna (Coffee & Dessert)	No	Yes-VIP World
Simply Gourmet (Steak & Seafood)	Yes-VIP World	Yes-VIP World
Intimates (Seafood)	Yes-Tropical Beach Area	Yes-Tropical Beach Area
Jazz(French Fusion)	Yes-Presidential Suites	Yes-Presidential Suites
Blues (Kosher)	Yes-Presidential Suites	Yes-Presidential Suites
Skewers (Mediterranean)	Yes-seasonal-Serenity Beach	Yes-seasonal-Serenity Beach
Sensei (Teppanyaki)	Yes-Crown Villas	Yes-Crown Villas
Tapas (Small plates)	Yes-Confresi Palm	Yes-Confresi Palm
Beach Ave. Grill	Yes- Harmony Beach	Yes- Harmony Beach
<b>CC &amp; OWNER RESTAURANTS</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELETS w/ HT REP</b>
Azul (The Tower)	No	Yes
Saffron (SeaLaVie Beach)	No	Yes
Ocean (Dome)	No	Yes
Café del Mar (Dome)	No	Yes

<b>VIP LITE FARE RESTAURANTS</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELETS w/ HT REP</b>
Beach Ave Bar & Grill	Yes-Harmony Beach	Yes-Harmony Beach
Scoops (Ice Cream-cold stone)	Yes-Harmony Beach	Yes-Harmony Beach
Coconut Grill (wraps,salads)	Yes-Serenity Beach	Yes-Serenity Beach
Oh Crepes! (Crepes)	Yes-Serenity Beach	Yes-Serenity Beach
Half Shell Oyster Bar (raw bar)	Yes-Serenity Beach	Yes-Serenity Beach
Liam's on the Go (Burgers etc)	Yes-Lifestyle Beach	Yes-Lifestyle Beach
The Corner (Pizza, Salads)	Yes- NV Beach	Yes- NV Beach
Sports Bar (Bar Food)	Yes-Kivar Casino	Yes-Kivar Casino
Zen (Sushi)	Yes-VIP Beach	Yes-VIP Beach
Fadi's Food Corner	Yes-NV Beach	Yes-NV Beach
<b>VIP BARS &amp; PREMIUM ALCOHOL</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELETS w/ HT REP</b>
La Cayena (Rum Bar)	Yes-Tropical Lobby	Yes-Tropical Lobby
Las Canas (Tequilla Sports)	Yes-Tropical Pool	Yes-Tropical Pool
The Gin Joint (Gin Bar)	Yes-Tropical Beach	Yes-Tropical Beach
Wet (Liqueur Bar)	Yes-Residence Suites Pool	Yes-Residence Suites Pool
Mirage (Dessert Bar)	Yes-The Crown Suites	Yes-The Crown Suites
Chasers (Tequila Sports Bar)	Yes-Royal Suites Pool	Yes-Royal Suites Pool
Stars	Yes- Coliseum Show	Yes- Coliseum Show
Sizzle	Yes-LCA Theatre	Yes-LCA Theatre
Aqua Bar –Swim Up Pool Bar	Yes-Confresi Main Pool	Yes-Confresi Main Pool
Cheers	Yes-Confresi Pool	Yes-Confresi Pool
Frost-(Frozen Drinks)	Yes-Confresi Family Pool	Yes-Confresi Family Pool
Pirates Cove (Whiskey Bar)	Yes-Confresi Palm Beach	Yes-Confresi Palm Beach
Essence (Wine Bar)	Yes-VIP World Villa Lounge	Yes-VIP World Villa Lounge
Cosmopolitan(Martini Bar)	Yes-VIP Pool	Yes-VIP Pool
The Spot (Hookah & Vodka)	Yes-VIP Pool-Balcony	Yes-VIP Pool-Balcony
Bubbles (Champagne)	Yes-VIP Beach	Yes-VIP Beach
Bourbon Street	Yes-Presidential Suites	Yes-Presidential Suites
Café Java (Coffee Bar)	Yes-2 <sup>nd</sup> Floor The Tower	Yes-2 <sup>nd</sup> Floor The Tower
Celebrations (Champagne)	Yes-3 <sup>rd</sup> Floor The Tower	Yes-3 <sup>rd</sup> Floor The Tower
Mixology(Cocktails)	Yes-VIP Beach	Yes-VIP Beach
On The Rocks(Rum)	Yes-Serenity Beach	Yes-Serenity Beach
Las Palmas (Vodka Bar)	Yes-Serenity Beach	Yes-Serenity Beach
Breezy Blends (Frozen Drinks)	Yes-Harmony Beach	Yes-Harmony Beach
The Corner Bar	Yes-NV Beach	Yes-NV Beach in The Corner
Lliam's Beach Bar (Frozen)	Yes-Lifestyle Beach	Yes-Lifestyle Beach
The Cellar (Wine)	Yes-In Rodizzio Restaurant	Yes-In Rodizzio Restaurant
Katana Bar	Yes-In Sensei	Yes-In Sensei

<b>BEACHES</b>	<b>GOLD BRACELTS</b>	<b>WHITE BRACELETS w/ HT REP</b>
Confresi Beach	Yes	Yes
NV Beach	Yes	Yes
VIP Beach	Yes	Yes
Lifestyle Beach	Yes	Yes
Harmony Beach	Yes	Yes
Serenity Beach	Yes	Yes
SeaLaVie Beach	No	Yes
DeJa View Beach	No	Yes
<b>POOLS</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELETS w/ HT REP</b>
All Access Pools	17+	17+
Confresi Palm	All Pools	All Pools
Tropical	All Pools	All Pools
VIP Pool	Yes-Near Coliseum	Yes-Near Coliseum
Presidential Suites	Yes-All Pools	Yes-All Pools
Residential Suites	Yes	Yes
Royal Suites	Yes	Yes
Crown Suites	Yes	Yes
<b>AMENITIES</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELETS w/ HT REP</b>
Jacuzzi Beach Pools	Yes	Yes
Soaking Mini Pools on Beach	Yes	Yes
Covered cabana's with pillows	Yes	Yes
Padded Pool lounge chairs	Yes	Yes
Staff to wait on you at beach	Yes	Yes
Medical Clinic and Pharmacy	Yes	Yes
<b>ACTIVITIES</b>	<b>GOLD BRACELETS</b>	<b>WHITE BRACELETS w/ HT REP</b>
Casino	Yes	Yes- 2
Sports Bar	Yes-in Casino	Yes-in Casino
Ocean World Tickets	No-\$ Ask Concierge	Yes -28 tickets \$80 Value PT
Daily Entertainment	Yes Multiple areas	Yes Multiple areas
Night Club open until 4am	Yes 11pm-4am	Yes 11pm-4am
Welcome Party –High Season	Yes-No fee	Yes-No fee VIP Seating
Bravissimo Show at Dome	Yes-Thursday	Yes-Thursday- VIP Seating
Daily activities/games	Yes-multiple area	Yes-multiple area
Spa	Yes	Yes- 30% discount
Excursions Desk	Yes	Yes
Boogie Boards/Kayaks	Yes	Yes
Snorkeling Equipment	Yes	Yes
Scuba School (PADI Certified)	Yes	Yes
Tennis Court	Yes	Yes

ACTIVITIES	GOLD BRACELETS	WHITE BRACELETS w/ HT REP
Golf	Yes-\$	Yes-\$
Volleyball	Yes-Pool and Beach	Yes-Pool and Beach
Gym	Yes -2	Yes -2
Duty Free Shop	Yes	Yes
Local Shops on Beach	Yes	Yes
Excellent Resort Security	Yes	Yes

### HARMONY TRAVEL WEDDINGS

WEDDINGS	GOLD BRACELETS	WHITE BRACELETS w/ HT REP
Wedding Ceremony Packages	Yes +\$	Yes +\$
Civil & Symbolic Ceremonies	Yes +\$	Yes +\$
Wedding Reception Packages	Yes +\$	Yes +\$
Resort or Private Florist	Yes +\$	Yes +\$
DJ/Photographer	Yes +\$	Yes +\$



## **CHECKING IN AT RESORT**

- Check in at Villa Reception Desk
- You **MUST** be present and **MUST** present your passport upon arrival to the resort
- You will pay the All Inclusive Fee directly to the resort- payable by credit card or cash only unless traveling with HT Representative or otherwise agreed upon prior to arrival to the resort
- You will receive a **GOLD BRACELET** if not traveling with a HT representative
- You will receive a **White BRACELET** when traveling with a HT representative
- You will receive all the VIP benefits of being my guest as a Villa Platinum Supreme Member and Chairman's Circle Affiliate according to your **BRACELET PACKAGE SELECTED**
- These bracelets will give you access to VIP beaches, bars, restaurants etc.
- **DO NOT LOOSE THE BRACELETES-AN ADDITIONAL FEE WILL APPLY IF LOST**
- **NO ACCESS** to any resort amenities will be permitted without a bracelet
- Please return at the designated time and location to be announce upon arrival to gain access to your room
- Check in is a 3:00pm
- **NO EXCEPTIONS WILL BE MADE- NO EARLY CHECK IN IS AVAILABLE!**
- The resort has the discretion to assign you to a villa based on availability and number of travelers
- Every effort will be made by the resort to accommodate your special requests, please be patient!
- The resort will provide you with your Ala Carte Restaurant dinner reservation based on availability

## **WHAT TO DO AFTER YOU GET YOUR BRACELET**

- Change into your bathing suits, bring sun screen and relax
- Grab a drink and get a bite to eat at the buffet or beach until Check in – 3:00pm
- There are a variety of restaurants and bars located on the beach. Each beach offers a different menu.
- The staff will serve you as you relax in your cabana or lounge chair!
- Buffet hours: Breakfast 7am-11am Lunch 12pm-3pm Dinner 5pm-10pm (hours may vary)
- Beach restaurants are open 11 am-5pm (hours may vary)

## **REPORTING PROBLEMS**

- If you are experiencing a problem contact your concierge immediately or go to VIP Services located at Villa Reception 9am-6pm (hours may vary)
- If you are experiencing a problem after hours call VIP Services- numbers should be on the Resort Booklet left by the concierge
- Please be **PATIENT** this is a **HUGE** resort and every effort will be made to rectify your problem in the most timely manner as possible.
- If you have any questions do not hesitate to visit VIP Services located at Villa Reception or contact your concierge

## **GOLF CARTS**

- Golf carts are not available to rent
- You may **NOT** take a golf cart
- Golf cart are available for villa guests only and are available based on resort availability



## WATER & ELECTRIC

- Please remember you are not in the USA but a 3<sup>rd</sup> world country!
- Their power grid and water systems are not as sophisticated as we are accustomed to in the USA.
- You may experience a loss of electric at some point during your stay
- The hot water may not be as hot as you are accustomed to in the USA
- It is not unusual to lose hot water for a short period of time

## WIFI AND INTERNATIONAL CALLING

- International calling plans are strongly recommended if you plan to use your phone to text, access your emails and make phone calls. Check with your phone carrier for details.
- WIFI / Internet connections at the resort is limited and not very strong. Please remember you are not in the USA
- WIFI is available in Villa (fee may apply)
- One login will be given per device per person to be used in Villa
- You should be given your WIFI Villa login at check in- please ask for one if not given!
- Free WIFI is available in VIP areas only when you have a Gold Bracelet or White Bracelet
- Visit the VIP Villa Desk or Villa Reception Desk to locate VIP WIFI FREE AREAS
- Ask your server at VIP areas for VIP area login... login varies per VIP area

## TIPPING

- Tipping is NOT included Bring cash for tips
- Recommended amount is \$50-\$75 in 1's –not mandatory! Small bills preferred.
- Each guest is responsible for their own tips
- Suggested amounts are as follows per person: *\$1 per bag for porter, \$1-\$2 per day for maid service, \$1-\$2 per day for concierge, \$1-\$2 per day for in Villa chef per meal prepared in Villa, \$1-\$2 per lunch service on beach, \$2-\$3 for dinner staff at restaurant or in villa dinner service, \$1 for every few drinks*
- This is NOT mandatory!!! \$1 may not be much for you but it is a lot for the service staff

## DINNER RESERVATIONS

- Restaurant availability and hours are subject to change based on season and availability
- Restaurant availability is at the discretion of the resort and may change without notice
- Your concierge will make your dinner reservations
- You may also visit the VIP Services Desk to make your restaurant reservations
- The resort will suggest restaurants and dinner reservation times based on availability
- You may or may not be able to change your restaurant reservations based on availability
- BE FLEXIBLE.. all the restaurants are great
- You can make up to three (3) reservations per day
- Each Villa and it's guest will receive dinner restaurant reservation
- Restaurant reservations cannot be made for large groups unless a catered room option is purchased
- Buffet hours Breakfast 7am-11am Lunch 12pm-3pm Dinner 5pm-10pm (hours may vary)
- No reservations are needed to eat at the Pearl or Casablanca Buffets
- Large groups may dine together without reservations at either buffet.
- Ala Carte Restaurant seating varies and is set by resort Dinner Seating 6pm 7pm 8pm 9pm
- Buffets and All Restaurants will close at 3pm on Sunday when a Welcome Party is scheduled
- Welcome Party Dinner starts at 7:00pm when scheduled

## **DINNER ATTIRE**

### **Breakfast, Lunch & Dinner Buffet Attire**

- Casual attire for the day- swim suit, shorts, casual shirts/T-shirt, sun dresses, flip flops or sandals are fine!
- Ladies must have a cover up over your swim suit to eat in a restaurant/buffet for breakfast or lunch.
- Men may wear a swim suit but must have a shirt
- All must wear shoes and/or flip flops

### **Dinner Restaurant Attire**

- Men must wear slacks to eat dinner in a restaurant- we recommend light kakai's.
- Jeans are acceptable as long as they are dressy jeans.
- A nice T-shirt or button up short sleeve shirt is also acceptable.
- Collared shirts are NOT required. Ties are NOT required.
- Men should wear nice sandals or shoes.
- Sneakers and casual flip flop are acceptable but usually not worn.
- Ladies feel free to dress up or dress casual. I usually wear a sun dress and dressy flip flops

## **EXCURSIONS**

- Visit the excursion desk on day two of your arrival if possible
- Not all excursions are available everyday!
- Excursions do sell out
- You may visit the excursion desk anytime you wish to book your own excursions
- A 9% service fee is charged by the excursion companies for credit card transactions
- We highly recommend you pay for your excursions in cash
- Most excursions cost less than \$100 per person... there are a few that are higher
- Ask your concierge about FREE Ocean World tickets (subject to availability)

## ENTERTAINMENT

Nightly Entertainment can also be found at various pools around the resort and ....



**To find out what is happening around the resort visit the Action Stations**  
**Action Stations are located in Confresi and Tropical areas of the resort**  
**Signs with daily activities are also posted in each lobby and at the Actions Stations**  
**A daily activates pamphlet will be delivered daily to the Villa**

### **V.I.P WELCOME PARTY- Every Sunday Night in High Season Only**



This event is a must; it will exceed your expectations in every way!

Every week in High Season, weather permitting the Resort throws the biggest and best party on the Island to welcome our V.I.P guests with a vacation kick off sure to astonish and delight you. This party under the stars on the shores of the Atlantic Ocean is filled with a night of the spectacular – food, drinks, live entertainment, dancing and culminates in an amazing fireworks extravaganza. This truly is an unforgettable experience and just the beginning of your vacation stay with Lifestyle! Welcome Home!

### **Bravissimo Show- Every Thursday nights at the Dome**



Enjoy a spectacular Las Vegas style show. Bravissimo is an entertaining extravaganza featuring the beat of the islands, current music hits, outrageous costumes and talented performers. Enjoy an after the show party with a DJ and dance with the show dancers. Unlimited island drinks and round trip transportation from LHVC included.

## TRANSPORTATION TO AIRPORT FOR DEPARTURE

- A scheduled pick up time at the resort will be determined based on the departure flight time.
- Resort will provide transportation to the airport
- Visit the Villa Desk or speak to your concierge on Day 2 of your stay to schedule your departure transportation
- Do NOT be late! They will NOT wait for you!!!
- You will need to be at the airport 3 hours prior to our departure time!

## TRAVEL TIPS

- You must have a valid/current ID- driver's license - needed for USA Customs & USA Airports only
- You must have a valid/current Passport Allow 6 weeks for Passport delivery
- Airfare is not included - best booking time 4-5 month prior to departure
- HT offers Jet Blue and American Booking of flights
- Jet Blue flights to POP average \$500 -\$550 round trip. Non Stop 3.5 hour flight
- American flights to POP average \$600-\$800+ depending on departure airport
- You need to find your own transportation to the departure airport
- International flights – arrival to airport 3 hours prior to departure time
- No refunds will be issued if you miss your flight
- Check with your airline carrier for TSA policies, baggage & carry on policies and pricing
- Take 2 pens to complete the paperwork the airline will provide you before departing the plane
- A \$10 per person tax will be collected in Puerto Plata upon arrival- **payable in cash**
- Upon arrival to POP (Gregorio Luperón International Airport) a driver will be waiting for you to transport you to the resort
- Complimentary transportation to and from POP (Gregorio Luperón International Airport) is included
- **Your Airfare itinerary MUST be received 30 days prior to your travel dates to guarantee transportation**
- You will need to arrange your return transportation back to POP for your return flight home upon arrival to the resort
- The resort will provide you with the transportation pick up time and location
- Do not be late for return transportation – They will not wait!!!

## SUGGESTED PACKING LIST

- **Pack Light! Do NOT over pack!!!**
- **Checked bags MUST weigh less than 50 pounds or additional charges apply!**
- Bring sunscreen- it is quite expensive at the resort so bring plenty.
- The average temperature in Puerto Plata is 85- It is not unusual for it to rain for a few minutes daily.
- There is an onsite pharmacy and medical center - we recommend you bring your own Tylenol, antacids, Benadryl etc \* see airline travel restriction on medications in baggage



## CLOTHING

- Men 1-2 pair of pants- khakis or a nice pair of jeans- men are required to wear long pants at the restaurants- wear 1 pair on flight, pack the other
- Light jacket- it does get chilly in the restaurants, evenings can be chilly
- Shirts/T-shirts- 4-5 don't over pack, make sure you have a shirt to wear on the beach- dinner etc
- Shorts- 2-3 pairs in recommended
- Socks- we wear mostly flip flops and sandals- I take 2 pair of socks
- Underwear- optional.. LOL.. just kidding
- Swim suit- 1 -2 – I take 2 – I hate putting on a wet suit
- Sundress- Ladies, I wear mostly sundresses but take 1 pair of shorts – I wear 1 pair of pants on plane
- Sandals/flip flops- 1-2 pairs for beach and walking around resort
- Sneaker/comfy shoes- 1 pair- just in case we go on a walking excursion or want to walk around town
- Baseball style or sun hat- you will need to remove your hat at all check points at airport
- Sunglasses- a must!
- Sunscreen-1-2 bottle at least- pack in checked bag \* Sunscreen cost \$20+ at the Duty Free Shop\*
- Toiletries- the resort will provide items such as soap, shampoo, conditioner- you are welcome to bring your own. Place in your checked bag- see TSA guidelines
- Do NOT pack full size shampoo bottles, body wash, conditioner etc. they are too big and too heavy!
- Toothbrush ,toothpaste, mouthwash is NOT provided- bring your own.
- Hair brush/combs-bring your own
- Beach & Bath Towels are provided by the resort. You do NOT need to pack towels!
- Hair dryer, ironing board and iron will be provided- no need to bring
- Shaving supplies- bring your own- must be packed in checked bag
- Medications- Tylenol etc- must be in **original** containers / in 1 QT zip lock bags- put in your carry on.
- Do NOT bring unnecessary items!
- NO pocket knives, NO letterman tools etc!

## TSA CHECK POINT

*I strongly suggest you read the TSA Rules and Airline Baggage Restriction*

## PACKING YOUR CHECKED BAG

- **Must weigh less than 50 pounds! We have a luggage scale** Do NOT over pack
- Pack all toiletries in checked bag- DO NOT PUT IN CARRY ON! THEY WILL TAKE YOUR TOILETRIES
- Put all toiletries in gallon zip lock bags – if they break or open it won't get on your cloths!
- Do not put valuable items in checked bags
- Put shoes in plastic bags- I use Wal-Mart bags - also great for putting wet suits and dirty shoes for return flight home
- Cartons of cigarettes should be packed in your checked bag

## **PACKING YOUR CARRY ON**

- Medication / Tylenol etc must be in original container
- Pack medication in your carry – ALL medication must be in ORIGINAL container
- Medication must be in a QT size zip lock bag
- You may be required to take out your medication at TSA check point
- Pack your computer, camera etc in your carry on- you will need to remove all of these items at TSA check points and they will need to be placed in a bin that will go through X-Ray machine
- Cigarettes are OK.- a few packs. We suggest you pack your cigarettes in your checked bag
- E-cigs/vaping is NOT permitted on plane carry on or checked bags
- There is NO SMOKING in any airports!
- 1 Bick lighter- is permitted No ZIPPO style lighters

## **SECURITY /XRAY**

- You will be required to remove and place the following items in TSA Bins
- Your jacket or sweater
- Belt with metal buckles
- Cell phone and accessories
- Camera and accessories
- Lap top, cords, mouse etc
- Keys
- Change in your pockets
- Wallet or purse
- Watch and any jewelry
- Hats
- Medications – should ALWAYS be in original containers!!!
- Your Carryon Bag will go on conveyer belt through X-Ray machine

## **BOARDING/DEPARTING PLANE**

### **Leaving USA**

- Boarding the Plane- Have your plane ticket, passport, driver's license out and ready!
- DO NOT LOOSE YOUR PASSPORT OR DRIVERS LICENCE!!!!
- You will scan your passport upon arrival and departure
- No bottled or cup beverages- soda, water, coffee etc. will be allowed until you pass through security
- You may buy beverages and snacks once you pass the TSA check point for consumption in waiting area or for on the plane!
- Do not bring your keys unless absolutely necessary
- Wear shoes you can slip off and on easily!
- Do NOT bring change in your pockets
- Do NOT bring pocket knives, pocket tools, bottle openers etc!
- Do NOT wear excessive amounts of jewelry

### **Arriving in the DR**

- Have your passport and documents ready!
- Have all documents filled out completely and correctly- forms should be provided by airline but we may need to complete them upon arrival/departure at the airport.
- Bring pens, pens will not be provided by the airline.

### **Leaving the DR**

- Have your plane ticket, passport, ready!
- Have all document filled out completely and correctly
- Forms should be on a desk at the airport.
- Bring pens, pens will not be provided by the airline.

### **Entering the USA**

- Have your plane ticket, passport, driver's license out and ready
- Have all document filled out completely and correctly
- Forms should be provided by airline but we may need to complete them upon arrival at the airport
- Bring pens, pens will not be provided by the airline.
- Have you baggage claim ticket- **DO NOT LOOSE YOUR BAGGAGE CLAIM TICKET**

### **PACKING FOR YOUR RETURN HOME**

- **ANYTHING OVER \$800 WILL NEED TO BE CLAIMED**
- Any alcohol should be put in your checked bag and wrapped with cloths, put in a bag to prevent breakage- 3 Liters per person permitted
- Cigars ( I think 30 is the limit)
- Cigarettes- 2 cartons permitted
- Jewelry or anything expensive and small should be worn or put in your carryon bag
- NO ALCOHOL IS PERMITTED IN CARRY ON BAGS. DR SECURITY WILL CONFISCATE IT!

### **HARMONY TRAVEL FLIGHT PURCHASE PROGRAM**

- Harmony Travel Preferred Carriers are Jet Blue and American Airlines
- No handling charges will be applied to airline fees
- Cost of flight/airfare will be added to your invoice
- Average flight cost is \$475-\$750 per person based on time of year, departure airport and day of week.
- Seat assignments are not guaranteed by Harmony Travel /Karen's Catering, LLC
- Seat assignments are at the discretion of Jet Blue and American Airlines
- Harmony Travel/Karen's Catering LLC will do our best to accommodate any special needs as per airline policies
- Travelers are responsible to get to departure gates on time
- Traveler itineraries will be emailed to each traveler
- Departure Preferred airport JFK (John F. Kennedy International Airport) and MDT Harrisburg
- Arrival airport POP (Gregorio Luperón International Airport)
- Flights usually depart between 7am-9am
- Returning flights depart POP between 11am-2pm
- Flight times will vary depending on arrival and departure dates and are set by airline
- Average round trip flight takes Jet Blue direct flight 3.5 hours and American Airlines 6 hrs with one layover

## **HOLD HARMLESS CLAUSE**

By making a reservation with Karen's Catering, LLC and Harmony Travel you and all your guests automatically agree to the following HOLD HARMLESS CLAUSE

- I agree to hold harmless Karen's Catering, LLC, Harmony Travel or any employee or representative of said entities responsible for any injury, loss and/or damages resulting from this trip.
- I agree you understand that the airline has the discretion to make changes regarding all flights and that Karen's Catering, LLC, Harmony Travel or any employee or representative of said entities has no control and/or authority over the changes made by the airline.
- I agree and accept the terms and conditions set forth by the airline
- I agree and understand that I am solely responsible to arrive at the airport at the designated departure time
- I agree and accept the terms and conditions set forth by the TSA guidelines
- I agree to pay all charges in full as per the terms set forth in this agreement
- I agree to abide by all resort policies, rules and regulations
- I agree to abide by all laws set for by the Dominican Republic



## **SAMPLE ITINERARY with HT REPRESENTATIVE PRESENT**

- A HT representative will assist you with checking in to the resort
- We will have a chef prepared dinner at the villa upon arrival-based on resort availability
- If an in Villa Dinner is not available we will announce dinner location and time when we get settled in at the Villa ( minimum of 6 is required for in villa dinner)
- We will have an Informational Meeting at Dinner on the FIRST NIGHT- details to be announce
- We will be assigned a personal concierge and/or butler that will check on us daily
- A notebook and pen will be placed by the phone for you to write down your needs, etc.
- A Harmony Travel representative will be available each morning at breakfast for you ask questions, etc.
- HT and resort concierge will make dinner reservation upon arrival at the resort based on the restaurants available.
- Dinner reservation list will be placed by the phone in each villa.
- Dinner reservations are normally 6pm or 7pm and will vary depending on resort availability
- Shuttle bus will arrive 30 minutes prior to dinner reservation time
- You are NOT required to attend group breakfast or dinner.
- Please let your HT representative know if you wish to decline and breakfast or dinner reservations
- Buffets are open for breakfast 7am-11am lunch 12pm-4pm and dinner 5pm-10pm- No reservations needed
- Buffet open/close times may vary and are set by the resort
- Late night buffet (burgers, hot dogs and fries) 11pm-4am location varies and will be announced daily
- The phone number for the Shuttle Bus and the Concierge will be left by the phone
- Shuttle service is available to transport you to areas around resort- allow 15 minutes for arrival
- Check the daily activities board located in the main lobbies or the Animation Centers for daily activities, entertainment and special events .
- A daily activity flyer should be delivered to the Villa each day and will be placed by the phone
- Free WIFI will be available in Villa- 1 device per person per pass code
- WIFI pass code slips will be distributed at check in or placed by phone
- Free WIFI available in VIP areas around the resort
- You will need to get a WIFI login at each VIP area for
- You may select 1 bottle per person off the Villa Alcohol List based on current resort policy
- HT representative will pick up your alcohol or it will be delivered to the Villa by the concierge
- We will order a cranberry juice, orange juice and pineapple juice and bags of ice for each villa
- Coke, Diet Coke(Coke light), 7 Up, Diet 7 Up( 7up light) and Presidente Beer will be stocked in refrigerator daily based upon resort availability and policies
- DO NOT DRINK TAP WATER
- DO NOT BRUSH YOUR TEETH WITH TAP WATER
- BOTTLED WATER WILL BE PROVIDED AND RESTOCKED AS NEEDED
- Towels are provided in Villa for pool use and bathing
- Towels are provide at all beach areas
- Toiletries- bath soap, shampoo and conditioner provided
- Hairdryer in each room provided
- Ironing boards available in Villa
- Safe available in Villa
- Pharmacy on Resort
- Duty Free Shop on Resort
- Local vendor shops on resort and beaches
- Excursion available through resort excursion desk
- Ying Yang Spa- In spa and on beach services available -\*30% discounts with HT representative

## **SAMPLE GROUP ACTIVITES SCHEDULE with HT REPRESENTAVIE PRESENT**

- Saturday- dinner in Villa or restaurant to be announced
- Saturday- dinner Q&A session
- Sunday- In Villa Breakfast 9am Excursion Desk Visit 10:30am
- Sunday Welcome Party and Dinner- resort discretion/weather permitting/High Season Only 7pm
- If welcome party is cancelled we will make dinner reservations for the group
- Monday – In Villa Breakfast 9am Dinner location/time to be determined
- Tuesday- In Villa Breakfast 9am Ocean World 10am Dinner location/time to be determined
- Wednesday- - In Villa Breakfast 9am In Villa BBQ- 7pm estimated start time (based on availability)
- Thursday- In Villa Breakfast 9am Dinner location/time to be determined Bravissomo Show 9pm
- Friday- In Villa Breakfast 9am Dinner location/time to be determined
- Saturday- Departure Day In Villa Breakfast 7am

**A minimum of 6 is required for all in Villa chef prepared meals**

## **SAMPLE ITINERARY DINNER RESERVATIONS with HT REPRESENTAVIE PRESENT**

- Restaurant and Bar availability is subject to change based on season
- Restaurant and Bar availability is at the discretion of the resort
- Restaurant and Bar availability is subject to change without notice
- Harmony Travel Representative and resort concierge will handle ALL dinner reservations when traveling with your group.
- We suggest you make your reservations upon check in when not traveling with an HT representative
- When traveling alone, you will need to make ALL dinner reservations through VIP services in the reception area in which you are staying or with the concierge assigned to our villa

## **EXCURSIONS with HT REPRESENTAVIE PRESENT**

- Sunday 10:30am Harmony Travel representative to take group to Excursion Desk
- Not all excursions are available everyday!
- Excursions do sell out
- You may visit the excursion desk anytime you wish to book your own excursions
- A 9% service fee is charge by the excursion companies for credit card transcactions
- We highly recommend you pay for your excursions in cash
- Most excursions cost less than \$100 per person... there are a few that are higher

## **PAYMENTS ACCEPTED**

- Credit Card -via my web site only [www.harmonytravelpa.com](http://www.harmonytravelpa.com)
- Click MAKE A PAYMENT on the home page

If link does not work copy and paste to your web browser <https://harmonytravelpa.com/pay/>

There will be a 3% technology fee added to all web site credit card transactions.

Cash and Personal Checks will also be accepted

Make Checks Payable to:

**Karen's Catering, LLC**

Mailing Address: 1400 Fulling Mill Road, Middletown PA 17057

**Questions should be directed to: Karen Taylor** Email [info@harmonytravelpa.com](mailto:info@harmonytravelpa.com)

Cell 717-756-5006 Office 717-985-9300 ex5

## **NOTES**