

FREQUENTLY ASKED QUESTIONS

- Why should I go to the Dominican Republic? The DR is the fastest growing Caribbean island. It is also one of the safest Caribbean islands to visit. They love Americans!
- Do you own the villa's or this a membership or timeshare property? YES my husband and I own the villa and it is deeded to us just like any property in the USA that you own.
- Is everything really included? YES, when you travel with Harmony Travel you get the highest band/amenities the resort has to offer. All your food, non alcoholic beverages and top shelf alcohol are included. You will never be charged for second helpings so feel free to order as many entrees, desserts, drinks as you wish!
- Can I buy my own airfare and fly out of another airport other than JFK? YES, the flight will be longer and the cost is usually higher. Harmony Travel may add an additional \$200 fee to the cost of your room if you are purchasing your own flights.
- Does Harmony Travel mark up the flight price? NO, we never add any fees when you buy airfare through Harmony Travel
- Can Harmony Travel arrange bus transportation to the airport for my group? Yes
- Do I have to travel with the group on the bus NO, you may find your own way to the airport
- What is the best flight option? JetBlue from JFK to POP- 3.5 Hour Direct Flight-This is the only direct flight
- Can I fly from a different airport other than JFK? YES, the flights from other airports to Puerto Plata are usually longer and more expensive and have at least one layover-BWI, MDT, DCA, IAD, EWR, PIT etc.
- Do I have to fly with JetBlue? NO, American & United also offer flights to POP but they are usually longer and have one or more layovers and more expensive
- How long does it take to get from POP to the resort? Approximately 30 minutes depending on traffic
- Do I have to fly into POP? NO, you can fly into STI but it is a 1 hour & 45 minute drive to the resort.
- How do I get from POP or STI airport to the resort and back to airport to go home? Harmony Travel will arrange FREE transfers for you.
- Is this an Adults Only resort? NO, this is a family friendly resort with Adults Only areas.
- Can I be nude or topless on the beach? NO, nudity is not permitted on the resort
- How is the food at the resort? EXCELLENT, the restaurants and cafes are the best we have ever experienced at any resort
- How much money should I bring? VARIES-we usually bring \$500 per person spending money for souvenirs and excursions
- Are tips included? NO tips are not included and are NOT mandatory but will be greatly appreciated by the staff. Bring 1's if you would like to show your appreciation for the exceptional service you will receive.

- Are there excursions available? YES, there are a LOT of excursions available. Included in your price is a FREE excursion to Ocean World which is like a small Sea World
- Can I explore the area by myself? YES- we have several private taxi operators that will be glad to escort you around town. These private taxi drivers also offer excursions and can be a tad cheaper than going through the resort
- How safe is the resort? VERY, the resort is gated and is very safe. Like any place you should always be aware of your surroundings. We feel very safe at this resort and I personally never felt uncomfortable being by myself.
- Is there nightly entertainment at the resort? YES, the resort has several locations that offer nightly entertainment
- How do I get around the resort? Villa guests will share 1-2 golf carts per villa. Studio Room guests will need to use the resort shuttle that runs 24/7 every 15 minutes or so.
- Can I use US currency? Yes, you do not need to convert your US dollars into DR peso's
- Is the DR 420 friendly? NO, the laws are very strict in the DR
- What happens if I get hurt at the resort? There is a medical center and pharmacy located at the center of the resort. We highly recommend trip health & cancellation insurance.
- Do you recommend a Travel Insurance Company? Allianz, IMG Patriot International, Geoblue Worldwide Insurance are just a few, do your research to select a company that fits your needs and budget.
- Is there a charge for WIFI? NO, when you travel with Harmony Travel you get free WIFI for 1 device per person.
- Are there any additional resort charges I should be aware of? NO, when you travel with Harmony Travel all extra resort fees are waived!
- Can I get an early check in? NO, Check in is at 3pm, you will be given a band that will allow you access to all resort amenities upon arrival. The resort will do their best to get you into your room earlier when possible.
- Do you offer event planning/wedding planning services? YES, we will gladly customize an planning package based on your needs and budget
- Does that resort offer all the items I may need for my destination wedding or event? I would say YES, the resort has a full service planning and event department that can accommodate most event needs
- Is the resort handicap accessible? YES and NO. Most areas are handicap accessible. Please remember there is no ADA rules in the DR so the ramps may be steeper than in the USA. Many of the side walks are brick or stone and a little uneven.

COMPARE ROOMS AT A GLANCE

AMENITIES	RESORT VILLAS	CASA del AMOR	CASITA del AMOR & RESORT POOL HOUSE	BEACH STUDIO	TROPICAL STUDIO
Price pp/pw	\$1,295+	\$1,295 +	\$1795 2 Adults	\$995	\$895
Price pp/pw	n/a	n/a	\$1295 3+ Adults	n/a	n/a
Single Price pp/pw	\$Varies	\$Varies	\$Varies	\$1,495	\$1,395
# of Bedrooms	3-6	5	2	1	1
Beds per Bedroom	Mostly Kings- A few villas will have bedrooms w/ 1-2 Queen beds	1K, 1K,1K,1Q, 2Q, 1 Jack Knife Bed	2 Kings	1 King or 2 Queen	1 King or 2 Queen
Sleeps	6-12	2-13	2-4	1-4	1-4
Private Pool	Yes	Yes	No	No	No
Master Suite w/ tub or jacuzzi tub	Yes	Yes- Jacuzzi	No	In room Jacuzzi tub	No
Outside Jacuzzi/Bubble Pool	Some	Yes	Yes	No	No
Pool Loungers	Yes	Yes	No	No	No
Outdoor Patio Furniture	Yes	Yes	Yes	Table w/ 2 Chairs	Table w/ 2 Chairs
In Suite Private Bathroom	Yes	Yes	Yes	1 per room	1 per room
Bath Towels & Toiletries	Yes	Yes	Yes	Yes	Yes
Refrigorator	Yes	Yes	Yes	Mini	Mini
Stove & Microwave	Yes	Yes	Yes	No	No
Coffee Pot & Blender	Yes	Yes	Yes	Mini	Mini
Glass, Plates, Utensils	Yes	Yes	Yes	No	No
Cookware, Serving Utensils	Yes	Yes	Yes	No	No
Chef Prepared Breakfast -daily	Yes	Yes	Yes	No	No
Dominican BBQ- 1x pw	Yes	Yes	Yes	No	No
Chef Prepared Dinner -1x pw	Yes	Yes	Yes	No	No
All Inclusive Food & Beverages	Yes	Yes	Yes	Yes	Yes
VIP Room Alcohol Bottle Service	Yes	Yes	Yes	No	No
Access to Beaches	Yes	Yes	Yes	Yes	Yes
Access to Restaurants & Buffets	Yes	Yes	Yes	Yes	Yes
Access to Bars	Yes	Yes	Yes	Yes	Yes

Snack Delivered to Villa * Only when villa owner is present	Yes	Yes	No	No	No
Free Ocean World Ticket	Yes	Yes	Yes	Yes	Yes
Free Transfer from POP to Resort	Yes	Yes	Yes	Yes	Yes
Golf Cart- 1 seat pp per reservation	Yes	Yes	Yes	No	No
Resort Shuttle Service	Yes	Yes	Yes	Yes	Yes
Free WIFI	Yes	Yes	Yes	Yes	Yes
Airfare Purchase Program Available	Yes	Yes	Yes	Yes	Yes
Interest Free Monthly Payment Plan	Yes	Yes	Yes	Yes	Yes

Call Karen for details... 717-756-5006