

# Harmony Travel





# *Harmony Hall Estate*

## **The Ultimate Honeymoon**

Lifestyles Holiday Resort -, Puerto Plata Dominican Republic

- Room fees are subject to change based on resort fees
- Accommodation availability is based on resort availability
- Airfare not included
- This offer is not redeemable for cash
- This offer is not transferable
- Dates available will be based on resort availability
- One (1) change may be made per reservation request
- Additional charges apply for Christmas and New Years shall apply based on resort selected
- Extended stay accommodations may be available based on resort availability
- Extended stay accommodation fees shall be added to client invoice
- Transportation airfare itinerary must be received by Karen's Catering, LLC a minimum of 30 days prior to departure date if not purchasing airfare through Harmony Travel
- An \$200 per person fee shall be charged when purchasing your own airfare
- Complimentary transportation is offered at select airports determined by the resort
- Cancellation fees shall apply based on resort policies and added to client invoice
- Client agrees to abide by all resort rules and regulations
- Client acknowledges that Karen's Catering, LLC and its subsidiaries has no control over any amenities available at the resort including but not limited to room placement, restaurant availability etc.

## HARMONY TRAVEL DESTINATION WEDDINGS



## DESTINATION WEDDINGS

Symbolic Ceremony & Reception Packages Available  
Group Pricing Available  
Florist, Photographer and DJ Packages Available  
Airfare Travel Packages Available

## WEATHER

- Average temperature is 85 degrees year round.
- It is not unusual for it to rain daily for a short period of time
- Prime/High Season is Christmas-End of April

## COVID

- **You MUST complete and Dominican Republic E-ticket prior to arrival & departure to the DR**
- Complete Eticket up to 72 hours before entering and leaving the DR
- **DR Eticket Link** <https://eticket.migracion.gob.do/Auth/TravelRegister>
- **A COVID test is no longer required to depart or arrive into the USA.**
- **24 hours prior to boarding for your return flight the airline will send you a link to complete a statement verifying you are free of COVID symptoms.**
- **Check you emails often to view and complete this form!**

## TO DO BEFORE TRAVELING

- Using your airline confirmation code update your email address & phone number to ensure you get all flight updates/changes and information- Harmony Travel is NOT responsible for providing flight updates!
- Add text notifications to your airline profile so ensure you receive all flight updates/changes
- Complete the DR Eticket- can be completed up to 72 hours prior to arrival/departure
- Print and take copies of your airline confirmation, resort confirmation and transportation confirmation
- Confirm all contact information is correct: passport names, passport numbers, phone & email etc
- Pack a small amount of clothes in carry on in case luggage is lost
- Install WhatsApp to communicate with your concierge while at the resort.

## TRANSPORTATION

- A scheduled pick up time at POP airport will be determined based your arrival flight time
- A resort representative will be waiting for you outside the main airport
- Do NOT get into a vehicle unless they have your name or my name Bollman!!!
- Resort will provide your round trip transportation
- Provide your departing flight information to the Real Estate Desk on Day 2 of your stay to schedule your departing transportation to the airport
- Do NOT be late! They will NOT wait for you!!!
- You will need to be at the airport 3 hours prior to our departure time!

## CHECKING IN AT THE RESORT

- Check in at the Resort Check In Counter upon arrival to the resort
- You MUST present your passport upon arrival to the resort
- You Must present your Resort Confirmation Number at Check In
- You will receive a Real Estate Owners Guest Band so that you can enjoy the resort amenities-These bracelets will give you access to beaches, bars, restaurants etc. NO ACCESS to any resort amenities will be permitted without a bracelet
- DO NOT LOSE THE BRACELETS-AN ADDITIONAL FEE WILL APPLY IF LOST
- Please return at the Check In Counter to gain access to your room Check in is a 3:00pm
- **You Must visit the Real Estate Office to meet your personal concierge team after you are checked in**
- Collect your WIFI pass - price varies based on accommodations selected
- NO EXCEPTIONS WILL BE MADE- NO EARLY CHECK IN IS AVAILABLE!
- The resort has the discretion to assign you to a room based on availability and accommodations selected Every effort will be made by the resort to accommodate your special requests- king or double beds, handicap accessibility, first floor etc.
- The resort will provide you with your Ala Carte Restaurant dinner reservation based on availability
- **Get concierge WhatsApp phone number for assistance while at the resort**

## **WHAT TO DO AFTER YOU GET YOUR BRACELET**

- Change into your bathing suits, bring sun screen and relax
- Grab a drink and get a bite to eat at the buffet or beach until Check in – 3:00pm
- There are a variety of restaurants and bars located on the beach. Each beach offers a different menu.
- The staff will serve you as you relax in your cabana or lounge chair!
- Buffet hours: Breakfast 7am-11am Lunch 12pm-3pm Dinner 5pm-10pm
- Beach restaurants are open 11 am-5pm (hours may vary)

## **REPORTING PROBLEMS**

- If you are experiencing a problem go immediately to the Real Estate Office or visit VIP Desk located in the lobby of the area of the resort you are staying – Desk hours are 9am-6pm (hours may vary)
- Please be PATIENT this is a HUGE resort and every effort will be made to rectify your problem in the most timely manner as possible.
- If you have any questions do not hesitate to visit the Real Estate Office or VIP Desk or Front Desk
- Use WhatApp to communicate with your concierge

## **GOLF CARTS-Restrictions Apply!!!**

- Golf carts are not available to rent
- You may NOT take a golf cart
- Golf cart are available for Presidential Suites, Residence Suites, Royal Suites and Villa guests ONLY
- Golf carts are available based on resort availability
- Four person per accommodation is required
- Check in will direct you to golf cart pick up area
- A \$100 cash deposit may be required
- You will be given a receipt for the deposit- do NOT lose this receipt or you will NOT get your deposit back
- Return golf cart to golf cart pick up area prior to checking out

## **WATER & ELECTRIC**

- Please remember you are not in the USA but a 3<sup>rd</sup> world country!
- Their power grid and water systems are not as sophisticated as we are accustomed to in the USA.
- You may experience a loss of electric at some point during your stay
- The hot water may not be as hot as you are accustomed to in the USA
- It is not unusual to lose hot water for a short period of time

## **WIFI AND INTERNATIONAL CALLING**

- International calling plans are strongly recommended if you plan to use your phone to text, access your emails and make phone calls. Check with your phone carrier for details.
- WIFI / Internet connections at the resort is limited and not very strong. Please remember you are not in the USA
- Free WIFI is available in VIP areas only when you have a Black Bracelet
- Free WIFI for 1 device per person with Black Bracelet
- There is a charge for WIFI in all rooms except Villas or if you purchase a Black Bracelet
- You must ask the service staff at the VIP areas for the VIP area login information
- One device per person will receive a WIFI code
- Visit the VIP Desk or Front Desk to locate VIP WIFI FREE AREAS

## TIPPING

- Tipping is NOT included     Bring cash for tips
- Recommended amount is \$50-\$75 in 1's –not mandatory!    Small bills preferred.
- Each guest is responsible for their own tips
- Suggested amounts are as follows per person: *\$1 per bag for porter, \$1-\$2 per day for maid service, \$1-\$2 per day for concierge, \$1-\$2 per day for in Villa chef per meal prepared in Villa, \$1-\$2 per lunch service on beach, \$2-\$3 for dinner staff at restaurant or in villa dinner service, \$1 for every few drinks*
- This is NOT mandatory!!! \$1 may not be much for you but it is a lot for the service staff

## YING YANG SPA

- The spa has several locations throughout the resort including the beach
- Ask about Real Estate Owner's Guest discounts

## BEWARE OF SALES SHARKS

- Lifestyles Holiday Resort is a beautiful & amazing resort that offers a wide variety of membership tiers and options to purchase real estate.
- Beware... the sales team can be aggressive
- You may be asked to take a tour or offered a gift-this is a way to get you to listen to their sales pitch.
- It is ok to say NO!
- If you are interested in purchasing a membership or Real Estate call me before you sign anything!!!
- They should NEVER enter your villa or room!!!
- Collect name of aggressive salesperson
- Report any aggressive salesperson to the Real Estate Office immediately

## DINNER RESERVATIONS

### **Restaurant availability and hours are subject to change based on season and availability**

- Restaurant availability is at the discretion of the resort and may change without notice
- Visit the Real Estate Desk to receive your restaurant reservations
- The resort will suggest restaurants and dinner reservation times based on availability
- You may or may not be able to change your restaurant reservations based on availability
- BE FLEXIBLE.. all the restaurants are great!!!
- You can make up to three (3) reservations per day
- Each room and it's guest will receive dinner restaurant reservation
- Restaurant reservations cannot be made for large groups unless a catered room option is purchased
- Buffet hours Breakfast 7am-11am   Lunch 12pm-3pm   Dinner 5pm-10pm (hours may vary)
- No reservations are needed to eat at the Buffets
- The buffets do get busy and crowded! To avoid crowds eat early!!!
- Large groups may dine together without reservations at any buffet.
- Try the buffet located at Residence Suites- Bellini's it is usually less crowded.
- Ala Carte Restaurant seating varies and is set by resort Dinner Seating 6pm 7pm 8pm 9pm
- Late Night Buffet- 10pm-5am- Location and times vary based on capacity of resort
- Buffets and All Restaurants will close at 3pm on Sunday when a Welcome Party is scheduled
- Welcome Party Dinner starts at 7:00pm when scheduled



## ATTIRE

### Breakfast, Lunch & Dinner Buffet Attire

- Casual attire for the day- swimsuit, shorts, casual shirts/T-shirt, sun dresses, flip flops or sandals are fine!
- Ladies must have a cover up over your swimsuit to eat in a restaurant/buffet for breakfast or lunch.
- Men may wear a swimsuit but must have a shirt
- All must wear shoes and/or flip flops

### Dinner Restaurant Attire

- Men must wear slacks or dress shorts to eat dinner in a restaurant- we recommend light khaki's
- Jeans are acceptable as long as they are dressy jeans.
- A nice T-shirt or button up short sleeve shirt is also acceptable.
- Collared shirts are NOT required. Ties are NOT required.
- Men should wear nice sandals or shoes.
- Sneakers and casual flip flop are acceptable but usually not worn.
- Ladies feel free to dress up or dress casual. I usually wear a sundress and dressy flip flops
- You may want to ask the Real Estate Office what the attire restrictions are for specific restaurants

## EXCURSIONS

- Visit the excursion desk on day two of your arrival if possible
- Not all excursions are available everyday!
- Excursions do sell out
- You may visit the excursion desk anytime you wish to book your own excursions
- A 9% service fee is charged by the excursion companies for credit card transactions
- We highly recommend you pay for your excursions in cash
- Most excursions cost less than \$100 per person... there are a few that are higher
- Ask about Real Estate Owner's Guest Discounts
- Available Excursions <https://www.lifestyleexcursions.com/>

## ENTERTAINMENT

**Nightly Entertainment can also be found at various pools around the resort and ....**



**To find out what is happening around the resort visit the Action Stations  
Action Stations are located in Confresni and Tropical areas of the resort  
Signs with daily activities are also posted in each lobby and at the Actions Stations**

## **V.I.P WELCOME PARTY- Every Sunday Night in High Season Only**



This event is a must; it will exceed your expectations in every way!

Every week in High Season, weather permitting the Resort throws the biggest and best party on the Island to welcome our V.I.P guests with a vacation kick off sure to astonish and delight you. This party under the stars on the shores of the Atlantic Ocean is filled with a night of the spectacular – food, drinks, live entertainment, dancing and culminates in an amazing fireworks extravaganza. This truly is an unforgettable experience and just the beginning of your vacation stay with Lifestyle! Welcome Home!

## **Bravissimo Show- Every Thursday nights at the Dome**



Enjoy a spectacular Las Vegas style show. Bravissimo is an entertaining extravaganza featuring the beat of the islands, current music hits, outrageous costumes and talented performers. Enjoy an after the show party with a DJ and dance with the show dancers. Unlimited island drinks and round trip transportation from LHVC included.



## TRAVEL TIPS

- **You MUST complete and e-ticket prior to arrival & departure to the DR**
- **Complete Eticket 24 hours before entering DR** <https://eticket.migracion.gob.do/Auth/TravelRegister>
- You must have a valid/current ID- driver's license - needed for USA Customs & USA Airports only
- You must have a valid/current Passport Allow 6 weeks for Passport delivery
- Airfare is not included - best booking time 4-5 month prior to departure
- HT offers Jet Blue and American Booking of flights
- Jet Blue flights to POP average \$500 -\$1000 round trip. Non Stop 3.5 hour flight
- American flights to POP average \$800-\$1000+ depending on departure airport
- You need to find your own transportation to the departure airport
- International flights – arrival to airport 3 hours prior to departure time
- No refunds will be issued if you miss your flight
- Check with your airline carrier for TSA policies, baggage & carry on policies and pricing
- Take 2 pens to complete the paperwork the airline will provide you before departing the plane
- Upon arrival to POP (Gregorio Luperón International Airport) a driver will be waiting for you to transport you to the resort
- Complimentary transportation to and from POP (Gregorio Luperón International Airport) is included
- **Your Airfare itinerary MUST be received 30 days prior to your travel dates to guarantee transportation**
- You will need to arrange your return transportation back to POP for your return flight home upon arrival to the resort
- The resort will provide you with the transportation pick up time and location
- Do not be late for return transportation – They will not wait!!!

## TSA CHECK POINT

*I strongly suggest you read the TSA Rules and Airline Baggage Restriction*

## SUGGETED PACKING LIST

- **Pack Light! Do NOT over pack!!!**
- **Checked bags MUST weigh less than 50 pounds or additional charges apply!**
- Bring sunscreen- it is quite expensive at the resort so bring plenty.
- The average temperature in Puerto Plata is 85- It is not unusual for it to rain for a few minutes daily.
- There is an onsite pharmacy and medical center - we recommend you bring your own Tylenol, antacids, Benadryl etc \* see airline travel restriction on medications in baggage

## CLOTHING

- Men 1-2 pair of pants- khakis or a nice pair of jeans- men are required to wear long pants at the restaurants- wear 1 pair on flight, pack the other
- Light jacket- it does get chilly in the restaurants, evenings can be chilly
- Shirts/T-shirts- 4-5 don't over pack, make sure you have a shirt to wear on the beach- dinner etc
- Shorts- 2-3 pairs in recommended
- Socks- we wear mostly flip flops and sandals- I take 2 pair of socks
- Underwear- optional.. LOL.. just kidding
- Swim suit- 1 -2 – I take 2 – I hate putting on a wetsuit
- Sundress- Ladies, I wear mostly sundresses but take 1 pair of shorts – I wear 1 pair of pants on plane
- Sandals/flip flops- 1-2 pairs for beach and walking around resort
- Sneaker/comfy shoes- 1 pair- just in case we go on a walking excursion or want to walk around town
- Baseball style or sun hat- you will need to remove your hat at all checkpoints at airport
- Sunglasses- a must!
- Sunscreen- 1-2 bottle at least- pack in checked bag \* Sunscreen cost \$20+ at the Duty Free Shop\*
- Toiletries- the resort will provide items such as soap, shampoo, conditioner- you are welcome to bring your own. Place in your checked bag- see TSA guidelines
- Do NOT pack full size shampoo bottles, body wash, conditioner etc. they are too big and too heavy!
- Toothbrush, toothpaste, mouthwash is NOT provided- bring your own.
- Hair brush/combs-bring your own
- Beach & Bath Towels are provided by the resort. You do NOT need to pack towels!
- Hair dryer, ironing board and iron will be provided- no need to bring
- Shaving supplies- bring your own- must be packed in checked bag
- Medications- Tylenol etc- must be in **original** containers / in 1 QT zip lock bags- put in your carry on.
- Do NOT bring unnecessary items!
- NO pocket knives, NO letterman tools etc!

## PACKING YOUR CHECKED BAG

- **Must weigh less than 50 pounds! We have a luggage scale** Do NOT over pack
- Pack all toiletries in checked bag- DO NOT PUT IN CARRY ON! THEY WILL TAKE YOUR TOILETRIES
- Put all toiletries in gallon zip lock bags – if they break or open it won't get on your cloths!
- Do not put valuable items in checked bags
- Put shoes in plastic bags- I use Wal-Mart bags - also great for putting wet suits and dirty shoes for return flight home
- Cartons of cigarettes should be packed in your checked bag

## PACKING YOUR CARRY ON

- Bathing suite, sun dress, shorts, top etc.. incase your suitcase gets lost
- Medication / Tylenol etc must be in original container
- Pack medication in your carry – ALL medication must be in ORIGINAL container
- Medication must be in a QT size zip lock bag
- You may be required to take out your medication at TSA check point
- Pack your computer, camera etc in your carry on- you will need to remove all of these items at TSA check points and they will need to be placed in a bin that will go through X-Ray machine
- Cigarettes are OK.- a few packs. We suggest you pack your cigarettes in your checked bag
- E-cigs/vaping is NOT permitted on plane carry on or checked bags
- There is NO SMOKING in any airports!
- 1 Bick lighter- is permitted No ZIPPO style lighters

## SECURITY /XRAY

- You will be required to remove and place the following items in TSA Bins
- Your jacket or sweater
- Belt with metal buckles
- Cell phone and accessories
- Camera and accessories
- Lap top, cords, mouse etc
- Keys
- Change in your pockets
- Wallet or purse
- Watch and any jewelry
- Hats
- Medications – should ALWAYS be in original containers!!!
- Your Carryon Bag will go on conveyer belt through X-Ray machine

## BOARDING/DEPARTING PLANE

### Leaving USA

- Boarding the Plane- Have your plane ticket, passport, driver's license out and ready!
- DO NOT LOOSE YOUR PASSPORT OR DRIVERS LICENCE!!!!
- You will scan your passport upon arrival and departure
- No bottled or cup beverages- soda, water, coffee etc. will be allowed until you pass through security
- You may buy beverages and snacks once you pass the TSA checkpoint for consumption in the waiting area or for on the plane!
- Do not bring your keys unless absolutely necessary
- Wear shoes you can slip off and on easily!
- Do NOT bring change in your pockets
- Do NOT bring pocket knives, pocket tools, bottle openers etc!
- Do NOT wear excessive amounts of jewelry
- Complete Eticket 24 hours before entering DR <https://eticket.migracion.gob.do/Auth/TravelRegister>

### Arriving in the DR

- Have your passport and documents ready!
- Have all documents filled out completely and correctly- forms should be provided by airline but we may need to complete them upon arrival/departure at the airport.
- Bring pens, pens will not be provided by the airline.
- Have your QR Eticket code ready

### Leaving the DR

- Have your plane ticket, passport, ready!
- Have all document filled out completely and correctly
- Forms should be on a desk at the airport.
- Bring pens, pens will not be provided by the airline.
- Complete Eticket 24 hours before leaving DR <https://eticket.migracion.gob.do/Auth/TravelRegister>



### **Entering the USA**

- Have your plane ticket, passport, driver's license out and ready
- Have all document filled out completely and correctly
- Forms should be provided by airline but we may need to complete them upon arrival at the airport
- Bring pens, pens will not be provided by the airline.
- Have you baggage claim ticket- **DO NOT LOOSE YOUR BAGGAGE CLAIM TICKET**

### **PACKING FOR YOUR RETURN HOME**

- **ANYTHING OVER \$800 WILL NEED TO BE CLAIMED**
- Any alcohol should be put in your checked bag and wrapped with cloths, put in a bag to prevent breakage- 3 Liters per person permitted
- Cigars ( I think 30 is the limit)
- Cigarettes- 2 cartons permitted
- Jewelry or anything expensive and small should be worn or put in your carryon bag
- **NO ALCOHOL IS PERMITTED IN CARRY ON BAGS. DR SECURITY WILL CONFISCATE IT!**

### **HARMONY TRAVEL FLIGHT PURCHASE PROGRAM**

- Harmony Travel Preferred Carriers are JetBlue and American Airlines
- No handling charges will be applied to airline fees
- Cost of flight/airfare will be added to your invoice
- Average flight cost is \$500-\$1000 per person based on time of year, departure airport and day of week.
- Seat assignments are not guaranteed by Harmony Travel /Karen's Catering, LLC
- Seat assignments are at the discretion of Jet Blue and American Airlines
- Harmony Travel/Karen's Catering LLC will do our best to accommodate any special needs as per airline policies
- Travelers are responsible to get to departure gates on time
- Traveler itineraries will be emailed to each traveler
- Departure Preferred airport EWR( Newark International Airport), JFK (John F. Kennedy International Airport) and MDT (Harrisburg International Airport)
- Arrival airport POP (Gregorio Luperón International Airport)
- Flights usually depart between 7am-11am
- Returning flights depart POP between 11am-4pm
- Flight times will vary depending on arrival and departure dates and are set by airline
- Average round trip flight takes JetBlue direct flight 3.5 hours and American Airlines 6 hrs with one layover

## PAYMENTS ACCEPTED

- Credit Card -via my web site only [www.harmonytravelpa.com](http://www.harmonytravelpa.com)
- Click MAKE A PAYMENT on the home page

If link does not work copy and paste to your web browser <https://harmonytravelpa.com/pay/>

There will be a 3% technology fee added to all web site credit card transactions.

Cash and Personal Checks will also be accepted

Make Checks Payable to:

**Karen's Catering, LLC**

Mailing Address: 1400 Fulling Mill Road, Middletown PA 17057

**Questions should be directed to: Karen Bollman** Email [info@harmonytravelpa.com](mailto:info@harmonytravelpa.com)  
Cell 717-756-5006 Office 717-985-9300

## HARMONY TRAVEL HOLD HARMLESS CLAUSE

By making a reservation with Karen's Catering, LLC and Harmony Travel you and all your guests automatically agree to the following HOLD HARMLESS CLAUSE

- I agree to hold harmless Karen's Catering, LLC, Harmony Travel or any employee or representative of said entities responsible for any injury, loss and/or damages resulting from this trip.
- I agree you understand that the airline has the discretion to make changes regarding all flights and that Karen's Catering, LLC, Harmony Travel or any employee or representative of said entities has no control and/or authority over the changes made by the airline.
- I agree and accept the terms and conditions set forth by the airline
- I agree and understand that I am solely responsible to arrive at the airport at the designated departure time
- I agree and accept the terms and conditions set forth by the TSA guidelines
- I agree to pay all charges in full as per the terms set forth in this agreement
- I agree to abide by all resort policies, rules and regulations
- I agree to abide by all laws set for by the Dominican Republic